



Information on data protection and data security

Web Computing GmbH is a German company and specialized service provider in the field of software development. Data protection has a particularly high priority for the management of Web Computing GmbH. Our product coovi in the video services sector is therefore subject to the highest security standards.

We are happy to answer the most important questions about data protection and security for the coovi video platform below.

Where is your data stored?

In the cloud version of coovi your data is stored in the German data center of „Hetzner Online GmbH“ (GDPR compliant). Our backup storage is also located in Germany.

Is there an ISO certification?

Our software is operated in a DIN ISO/IEC 27001 certified high-security data center in Germany. Customer data is located in a particularly secure environment, which is protected, improved and sustainably controlled by high quality standards.

Is your data encrypted?

The communication between services of the platform, as well as the connection between the web browser and the coovi platform, is completely encrypted. (SSL encryption)

Are regular safety audits carried out?

Our software is validated every week by internal vulnerability tests.

Are there copies of your data?

Your data is stored with multiple redundancy on encrypted hard disks. This also applies to our backup storage, where both the hard disks and the files themselves are encrypted.

Do you retain the rights to your videos?

Your videos are your intellectual property at all times. We have no rights whatsoever regarding your created video content and do not access or use it in any way.

Are there any costs for updates?

Periodic updates are free of charge for our customers. These updates take into account the latest security requirements, keep the software up to date and provide new features. There is no effort for you, because we take care of the updates and inform you in time.

Data separation according to user rights and the user role system

Every registered user has his own account. This prevents other user accounts from accessing your data. In addition, coovi allows users to be assigned different user roles with different rights within the platform. The parameters for the assignment of rights can be adapted to your standards - for example, no video can be uploaded to the video CMS without prior review and approval by a „critic“.

What is the privacy policy regarding evaluations of quizzes towards employees?

The results of a quiz can only be viewed by people with the role „trainer“. There is also the option to make the list of participants anonymous so that the real names of the participants are hidden from the trainer.

What happens to your content if you terminate the contract?

Your contributions (videos) can be made available to you in the form of a download after termination. Afterwards we will irretrievably delete all the data and backups.